

## Return dispatch note

Dear customer,

we took a lot of care over the assembling of your products. If you nevertheless should have received wrong articles or articles damaged by transport, then please fill out this return dispatch note and enclose it with your product return. So you make sure the correct registration of your product and that you will receive the right product as fast as possible or that the repair is carried out.

### Reason to return:

- |  |   |
|--|---|
| <input type="checkbox"/> <b>Wrong delivery</b> (enclose delivery note)   | <input type="checkbox"/> <b>Query</b> (enclose delivery note) |
| <input type="checkbox"/> <b>Transport damage</b> (enclose delivery note) | <input type="checkbox"/> <b>Repair</b>                        |
| <input type="checkbox"/> <b>Estimate of costs desired</b>                |   |

\_\_\_\_\_  
City, date

\_\_\_\_\_  
Signature

**Procedure in case of returns:** Before sending back the article, please request an RMA-No. from our Service Center under the following E-Mail: [sales@lantechcom.eu](mailto:sales@lantechcom.eu). This RMA-No. has to be part of the return.

**At repair and query:** Please describe the fault of the article to be repaired as exactly as possible. If you send in the article without fault detail we charge a processing fee for the additional expenditure at the fault diagnosis. Returns with fault description will obtain priority. After the repair we check the article thoroughly of course.

Article description	Serial number	Date of delivery
<b>When does the fault appear?</b> <input type="checkbox"/> Sporadically <input type="checkbox"/> Permanently <input type="checkbox"/> At the putting into operation <input type="checkbox"/> During operation <input type="checkbox"/> Reproducible, like this:  _____	<b>Fault description:</b>  _____  _____  _____	

### Sender's address:

\_\_\_\_\_  
Company

\_\_\_\_\_  
Contact person

\_\_\_\_\_  
Street address

\_\_\_\_\_  
City/Post (ZIP) code

\_\_\_\_\_  
Phone

\_\_\_\_\_  
E-mail

### Send to:

Lantech Communications Europe GmbH  
Service Center  
Philipp-Kachel-Straße 42a  
63911 Klingenberg am Main  
GERMANY